

Whos On. Location

Success story

Working safe at Z Energy



Visitor management

Z Energy, suppliers of fuel to retail customers and large commercial customers, needed a solution to manage visitors to their three large corporate offices in New Zealand.

“ WhosOnLocation is easy to use, you can keep track of who is entering your office and it notifies your staff when their visitors are here. ”

Renee Coghlan,
Z Energy Receptionist

Company Profile

Z Energy supplies fuel to retail customers and large commercial customers like airlines, trucking companies, mines, shipping companies and vehicle fleet operators and also provides bitumen to roading contractors.



A publicly listed company on the Australian and New Zealand stock exchanges, Z Energy's purpose 'solve what matters for a moving world' guides everything they do.

Z Energy has three main office locations, in Auckland, Wellington and Christchurch which typically see more than 100 visitors per week.

Key Challenges

Z Energy needed a capable, cloud-based, visitor management system, to stay up to date with visitor management, and to make the visitor to sign-in process faster, given the high number of visitors to their offices.

Z Energy needed to:

- Make sure none of their 100+ a week visitors were kept waiting for their appointments
- Replace their paper sign-in form where visitors signed themselves in, often with illegible handwriting
- Sign-in multiple visitors quickly
- Let staff know when their visitors have arrived on-site
- Find a system that was easy to implement

“ Working with the team was easy as they listened, made suggestions and implemented requested changes. ”

The WhosOnLocation Solution

Z Energy chose to use WhosOnLocation as their visitor management system after a recommendation from their IT team, followed by a demonstration by a neighboring business.

Using WhosOnLocation Z Energy can now:

- Quickly sign-in multiple visitors through their reception, or self-service WhosOnLocation kiosk
- Easily notify hosts when their visitors have arrived using Visitor Arrival Alerts
- Let hosts pre-register guests, making sign-in faster and more efficient, using WhosOnLocation's Pre-registration Tools
- The sign-in kiosk is one of the first things visitors see when they walk into the Z offices, visitors are happy to use kiosk, and often admire the system
- Make sure every visitor signs in to their office so they have a real-time record of who is in the building
- Report on who is in the building in and emergency or evacuation event and make sure they are accounted for using WolEvac
- Z Energy has incorporated WhosOnLocation into their Health and Safety System – by making sure every visitor signs into their office, they now have a real-time record of who is in the building in the case of an emergency.
- WOL was very easy to implement, the team had several meetings to ensure

“ Knowing who is in our building and who they are visiting allows us to be in control of a safe environment. ”